

RESIDENT BENEFIT PACKAGE

(\$39 Per Month)

Royal Palm's lease requires Tenants to acquire and show proof of \$100,000 in Tenant Liability Insurance. Most Tenant Liability Insurance only covers the property but not the tenant. Royal Palm holds a Master "Renters Insurance Policy" which all Tenants will be automatically added to as "Additionally Insured" which satisfies the Lease Liability Insurance requirements. The difference is that our Renters Insurance Policy offers protection to the Tenant as well. Royal Palm Property Management is not an Insurance Agent and recommends consulting a licensed insurance agent to explore your options.



Policy Details

- \$100,000 Tenant Liability Insurance Coverage Provided Under the Royal Palm Master Policy. Benefit: Tenants are covered under the Royal Palm master policy for \$100,000 in liability.
- \$20,000 Renter's Content Coverage Provided Under the Royal Palm Master Policy. Benefit: Tenants are covered under the Royal Palm master policy for \$20,000 in renter's content coverage.
- \$10,000 Renter's Bodily Injury Coverage Provided Under the Royal Palm Master Policy. Benefit: Tenants are covered under the Royal Palm master policy for \$10,000 in bodily injury.
- In the event of a claim: Residents are instructed to contact Royal Palm for claim submission.
- Deductible: Royal Palm carries a \$500 deductible which will be applied to any claims. No Additional Charges for Rental Payment Options to Include In-Person, ACH, or Check. (Credit card payments are excluded)
- Included Tenant Portal for Maintenance, Payment Options, and Electronic Statements. Benefit: Tenants have free access to our resident portal to submit maintenance requests, pay online using all
- Included payment options to include the automatic ACH option, and have access to electronic statements. One Time Returned Payment Fee Forgiveness (\$95.00). Benefit: Royal Palm will grant a one-time waiver of a returned ACH or Check payment fee.
- Filters Delivered to your door every 3-6 months to fit your specific AC Unit (\$75 value) Benefit: Royal Palm has teamed up with Filter Easy to deliver new filters for your AC system every 3-6 months.
- We will have the size of the units and they will come to your doorstep without you having to do anything. One Time Waived Late Payment Charge (\$50+). Benefit: Royal Palm will grant a one-time reduction of your late charge by 50% if paid same day that we contact you that it is late. If not paid right after we contact you this late charge will not be reduced.
- Utility Concierge Program: The utility concierge service is a third party company which assists tenants in activating utilities, internet, cable and alarm services with one simple phone call rather than individualized requests to specific companies. Companies such as ADT, Comcast and ATT are known to offer promotional programs and discounts. The Utility Concierge Program simplifies the process of transferring all services and utilities into the name of incoming tenant.
- Inspection Reschedule: During the current Lease term only Tenant shall have the ability to cancel and reschedule 1 previously scheduled property inspection without incurring the inspection reschedule penalty as stated in the Lease Agreement provided that the cancellation of such inspection appointment is no later than 24 hours prior to the scheduled appointment.

| Date: |
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| Resident Signature Resident Signature |
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